



Subject: KROMATID Facility Relocation – Shipping & Operations Update

Dear Customers,

KROMATID will be relocating to a new, upgraded facility at the end of October 2025. During this transition, please note the following:

- **Cell Culture Operations:**
 - Samples received on or before **October 13** will be processed at our current facility (1880 Industrial Circle, Longmont, CO 80501).
 - Samples received after **October 13** will be securely stored until operations resume.
 - Cell culture operations are expected to restart by **October 30**. Following full internal laboratory and process validation. Any changes will be communicated promptly.
- **Sample Shipping:**
 - Ship to our current address through **October 20**:
1880 Industrial Circle, Longmont, CO 80501
 - Ship to our new address after **October 20**:
6899 Winchester Cir, Ste 100, Boulder, CO 80301

We remain committed to meeting project timelines and minimizing any impact during this move. Thank you for your partnership and support.

If you have an urgent need please message us at services@kromatid.com

Sincerely,
Connie Medura
Quality Director